



Slingsby and Huot Eye Associates

Practice Overview

Ophthalmology

Multi-location

6 Providers

90 Employees

2019 Opening

FTE IT Person

Slingsby and Huot Eye Associates is a multi-location, South Dakota-based ophthalmology practice that met Dedicated IT at the Nextech Edge conference.

Key Results

 Hosting and Private Cloud

 Service Desk

 HIPAA Compliance

 M365



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Case Study Ophthalmology



The End of IT Headaches

Slingsby and Huot Eye Associates trade end-of-life tech for a cloud-based environment, co-managed support, and improved HIPAA compliance thanks to Dedicated IT

Situation

Recent ransomware attacks on local servers were disrupting the practice and causing risk to potential loss of data. Existing technology was at the end of its life, requiring major investment to replace hardware and software to keep systems working properly. The on-site IT person was stretched thin and needed some help putting out fires. Slingsby needed a long-term solution that supported the practice's growth and met security and compliance needs.



The practice needed a long-term IT solution that would support its growth.

Services Provided

- ✓ Consolidation
- ✓ HIPAA Compliance
- ✓ Licensing
- ✓ EMR Migration
- ✓ Hosting
- ✓ Data Protection
- ✓ Security
- ✓ Office 365
- ✓ Support
- ✓ Technology Roadmap Vendor
- ✓ Support Network Rehaul
- ✓ Documentation
- ✓ Remote Access
- ✓ Service Desk
- ✓ ...and more



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Key Benefits



Migrated Everything to Cloud. Not Just EMR

Each Slingsby staff member received an always-on and up-to-date environment to perform daily functions. They can now access Nextech and other line-of-business applications without any limitations on which department they're in, where they're at, or even what device they're using.



Removed the Need for Servers

No longer is there any worry of needing licensing, patching, security, data protection, or "is my computer fast enough" resources. A cloud-delivered solution ensures the experience is always fast and up to date with the latest technology.



Provided Co-Managed IT Support

Co-managed IT with Slingsby enabled a share of IT responsibilities and remote project hands. It also lowered overall cost of existing and future IT management.



Monitored Environment for Threats 24/7

With sensitive patient data in the sights of cybercriminals and increasingly painstaking regulations to abide by, healthcare organizations need help when it comes to cybersecurity. Dedicated IT now monitors Slingsby's environment, assessing risks and vulnerabilities and enforcing HIPAA-focused best practices.

About Dedicated IT

Dedicated IT provides outsourced managed services to healthcare organizations of all sizes and specialties. After two decades in the healthcare landscape, we understand the unique IT needs of practices like yours and have built an exceptional, scalable, and reliable support model around them. The team at Dedicated IT is driven by data and will make organizations stronger by delivering best-in-class managed IT services, managed security and compliance support, cloud and hosting solutions, and IT consulting services.

To learn more about how Dedicated IT can help your practice overcome IT challenges, improve your patient-provider workflows, and reduce your total cost of IT ownership, contact us at dedicatedit.com or sales@dedicatedit.com.