



SENIOR
Health Associates

Practice Overview

Senior Living

1 Location/RWF

5 Providers

1x FTE IT Person

26 Employees

2020 Opening

Senior Health Associates

is South Carolina's leading provider of home based geriatric primary care. They take an active approach to their patients' health looking for ways to prevent illness and keep their patients functioning at the highest possible level.

Key Results



Service Desk



Office 365



561-491-5750



dedicatedit.com



sales@dedicatedit.com

Case Study Senior Living



Solutions That Scale

How Remediating Technology and Compliance Deficiencies Helped Senior Health Associates Save Time and Simplify Processes with Dedicated IT

Situation

Senior Health Associates (SHA) was growing quickly and needed a better IT partner to help scale with the demand. Technology and compliance gaps were preventing efficient and budget-aware progress. Servers were outdated and operating systems noncompliant. SHA needed a partner who was forward thinking and could roadmap issues while delivering positive results.



Technology and compliance gaps prevented efficient and budget-aware progress.



Services Provided

- ✓ Consolidation
- ✓ HIPAA Compliance
- ✓ Licensing
- ✓ EMR Migration
- ✓ Hosting
- ✓ Data Protection
- ✓ Security
- ✓ Office 365
- ✓ Support
- ✓ Technology Roadmap Vendor
- ✓ Support Network Rehaul
- ✓ Documentation
- ✓ Remote Access
- ✓ Service Desk
- ✓ ...and more



561-491-5750



dedicatedit.com



sales@dedicatedit.com

Case Study Senior Living

Key Benefits



Established a Roadmap That Addresses Present and Future Needs

Dedicated IT developed and implemented a three-year roadmap for SHA to proactively address technological gaps and create solutions that scale indefinitely with its business needs.



Identified and Remediated Support and Compliance Gaps

Dedicated IT identified technology and compliance deficiencies for SHA and remediated them through replacing the onsite tech with Dedicated IT's Service Desk while working to find the best Dedicated IT tech to function full-time onsite.



Reduced Costs with Corrected Technology

Dedicated IT found that SHA was overspending on physical servers and licensing and was able to offer state-of-the-art cloud solutions that enhance both security and work efficiency.



Better Management, Less Complexity

Dedicated IT was able to save time on new employee hire/offboarding by simplifying the process and eliminating complicated end-user management such as VPNs and corporate firewalls.

About Dedicated IT

Dedicated IT provides outsourced managed services to healthcare organizations of all sizes and specialties. After two decades in the healthcare landscape, we understand the unique IT needs of practices like yours and have built an exceptional, scalable, and reliable support model around them. The team at Dedicated IT is driven by data and will make organizations stronger by delivering best-in-class managed IT services, managed security and compliance support, cloud and hosting solutions, and IT consulting services.

To learn more about how Dedicated IT can help your practice overcome IT challenges, improve your patient-provider workflows, and reduce your total cost of IT ownership, contact us at dedicatedit.com or sales@dedicatedit.com.